

Return Policy

REFUNDS AND EXCHANGES

Your complete satisfaction is our primary concern.

At Dedicated Corporate Solutions, we want to be sure that every purchase is the right one for You. If You are dissatisfied with Your purchase for any reason, You may return most items in their original packaging within 30 days of purchase for a replacement or full refund.

Exceptions:

- Furniture, Computers and Business Machines with accessories in original packaging can be returned within 14 days after purchase for a full refund.
- Opened Computers, Business Machines and Software (with accessories and original packaging) can be exchanged for the same item within 14 days of purchase.
- Special Order Products may not be returned or exchanged. This includes items that are not stocked in one of our warehouses and/or are indicated as SPECIAL ORDER.

DISCONTINUED PRODUCTS

In the event an item that was initially offered is discontinued by Dedicated Corporate Solutions or its supplier, Dedicated Corporate Solutions will use commercially reasonable efforts to replace such discontinued with an alternative item that is available within Dedicated Corporate Solutions' stocked inventory. Items may be discontinued at any time, without notice to Customer.